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# Announcement

TO: GeorgiaFIRST PeopleSoft Financials Users

POSTED February 13, 2017

SUBJECT: Travel & Expense Module Enhancement Review Session

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One of the benefits of the PeopleSoft Financials 9.2 upgrade and Oracle's continuous release delivery methodology is gaining the availability of new features and functionality without having to do a major application upgrade. The GeorgiaFIRST Financials support team is reviewing the functionality and enhancement options that have not yet been made available within each module.

To ensure that our Operational Roadmap is aligned with the priorities of the institutions we support, we are planning to host a series of in-person Module Enhancement Review Sessions. These sessions should be attended by institutional module experts and decision makers. Key representatives from each institution may attend.

The focus of these sessions will be to:

- x Review 9.2 configur

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**MORE INFORMATION AND SUPPORT:** For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at [http://www.usg.edu/customer\\_services](http://www.usg.edu/customer_services). (This service requires a user ID and password. E-mail [helpdesk@usg.edu](mailto:helpdesk@usg.edu) to obtain self-service login credentials.)

**ADDITIONAL RESOURCES:** For information about ITS maintenance schedules or Service Level Guidelines, please visit [http://www.usg.edu/customer\\_services/service\\_level\\_guidelines](http://www.usg.edu/customer_services/service_level_guidelines). For USG services statials.)